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## Final Steps

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**With You Every Step of the Way**

# With You Every Step of the Way

Thank you for choosing Coles Funeral Directors. We hope that our team was able to provide you with some comfort during this difficult time and that the small, personal details included in your final goodbye shone through on the day.

Now that the service is over, there are some additional things you may wish to think about. The following pages will explain what memorial items are available to you, and how you can access bereavement support should you need it. Please remember that you do not need to make any immediate decisions, and our team will be on hand to help you with anything you may need during this time and beyond.



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# Memorial Stones

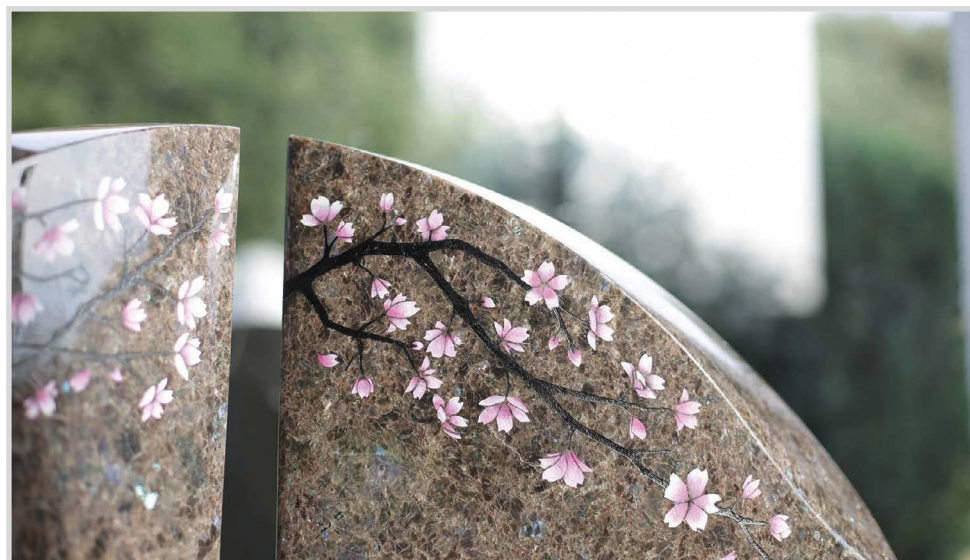
## Mossfords Memorial Masons

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We work closely with Mossfords Memorial Masons to offer memorial stone mason services. As the longest established memorial mason in Wales, Mossfords is an independent, local family-run business and has been hand carving beautiful memorials since 1821.

Whatever your specification, our team can work alongside you to create a fitting headstone or gravestone that perfectly commemorates the life of your loved one.

You can access a comprehensive range of memorial services including expert restoration and refurbishment of existing memorials, after-care specialist, Memorial Insurance and a very popular Memorial Maintenance Scheme.



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# Jewellery

Jewellery is a beautiful and personal way to remember your loved one, and it allows you to carry them with you every day. When it comes to jewellery, we have a variety of options that you can choose from, that can be tailored to your individual style. We work with several carefully selected providers and have examples of different pieces in all our funeral homes for you to see and feel the quality of designs and craftsmanship for yourself.



## Fingerprint and Handwriting Jewellery

This bespoke jewellery is available in silver and gold and is carefully made by devoted craftsmen and women. This unique jewellery captures the beautiful loops and curves of your loved one's fingerprint, handprint, footprint, or handwriting, and you can choose from bracelets, pendants, necklaces, cufflinks, and keyrings, keeping them with you wherever you go.



# Jewellery Memorial Stones

## Ashes Within Glass Jewellery

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Designed by the leading creator of ashes jewellery and available in silver and gold with a spectrum of coloured glass to choose from, you can transform your loved one's ashes into fine jewellery that will help you feel connected. Created to be passed down through multiple generations, the gemstones are toughened, meaning their beauty will endure the test of time.



## Ashes Within Diamonds Jewellery

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Helping your loved one to shine bright, our trusted supplier can create a unique, certified diamond with ashes or hair as the centerpiece for your most treasured piece of jewellery. Through a simple five-step process with a variety of shapes and colours available, you can turn your loved ones into diamonds that will hold lasting memories.



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# Keepsakes

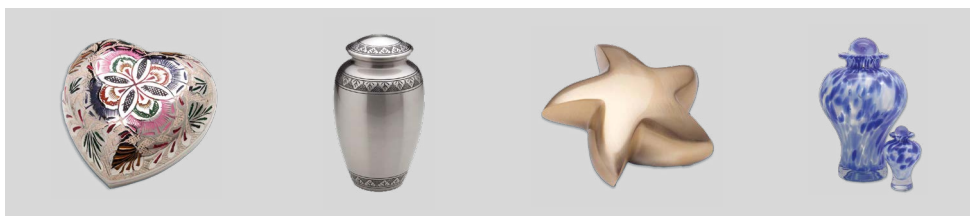
## Urns and Caskets

Whether you're hoping to bury your loved one's ashes in a cemetery, natural burial ground or garden, scatter them in a special location, or if you would like to keep your loved one's ashes at home, we offer many decorative urns and caskets that will be suitable for your preferences.



## Keepsakes

You may decide to divide your loved one's ashes into smaller, beautifully designed keepsakes, particularly if you're a member of a large family or your loved one was adored by many. These beautiful, handcrafted keepsakes and mini urns are a wonderful gift for family and friends and are a special reminder of the person they love.



# Bereavement Support

We understand that the funeral is just the beginning of your grief journey. Our team is always available to help you in your time of need which is why we have bereavement support services available through our carefully selected partners and our Bereavement Hub in Birchgrove.

## SAIF Care

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SAIF Care provides our customers with specialist, professional, confidential, and free of charge counselling support. These counsellors are highly qualified and skilled in working with people dealing with bereavement. They can help you understand your grief, develop self-care, coping strategies and more to help you deal with the challenges you're facing.

SAIF Care's range of support services are available Monday to Friday from 9am-9pm, to bereaved customers over the age of 18, including:

A freephone telephone helpline: 0800 9177224  
Confidential email support and information via [help@saifcare.org.uk](mailto:help@saifcare.org.uk)

## The Coles Bereavement Hub

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The Hub is a dedicated community space, situated above our funeral home in Birchgrove, and provides a range of free-to-access bereavement support – all in one place. This welcoming and calming environment is one in which the Coles team hopes to nurture positive and supportive conversation around death, dying and coping with bereavement all the year-round. The best way to find out what it's like is to drop in and experience it for yourself. Everyone is welcome.

For more information, please call 02922 093388



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# Help & Advice

Whether you need advice, some guidance, financial support, or have questions that you need answered, the team at Coles Funeral Directors is here for you, any time day or night.

Simply get in touch.

[www.colesfuneraldirectors.co.uk](http://www.colesfuneraldirectors.co.uk) | [info@colesfuneraldirectors.co.uk](mailto:info@colesfuneraldirectors.co.uk)

**Birchgrove  
Funeral Home**

2-4 Heathwood Road,  
Cardiff, CF14 4XE  
**02922 093388**

**Llandaff  
Funeral Home**

98 Cardiff Road,  
Cardiff, CF5 2DT  
**02922 091299**

**Rumney  
Funeral Home**

792 Newport Road,  
Cardiff, CF3 4FH  
**02920 797516**

**Whitchurch  
Funeral Home**

1 Old Church Road,  
Cardiff, CF14 1AA  
**02920 797516**

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